

Tenancy Week
29th September to 3rd October 2008

**Activities held in Albany by the Tenant Advocate and staff of
Albany Community Legal Centre Inc**

Library Display

Running for the week, a display was set up in the Albany Library. Included were the TAS Network poster, NACLCL poster for the Albany Centre and the "What is a CLC?" document. Brochures and pamphlets for people to take away included the Centre pamphlet, TAS information sheets on Maintenance and Rent Increases, and the TAS booklets A Guide to Renting in WA and Tenants and the Law in WA, Centre business cards and magnets.



Information Sheets Distributed

3.01 Rent, Rent Increases & Reductions	18
3.05 Maintenance & Repairs	17

Shopping Centre Stall

On Wednesday the 1st of October the Centre held an information stall at Albany Plaza. This was manned by two people throughout the day. On display were posters from TAS, NACLCL, and the Centre showing services available. Brochures and pamphlets were available for people to collect as per the library.



Facts & Figures

People taking leaflets	14
People making enquiries	9
Referrals (owners)	1
Non-Tenancy enquiries	6

Of the nine enquiries, the majority were regarding maintenance issues. The enquirers were given the TAS Maintenance information sheet and a Centre pamphlet. It was suggested that they read the information and if in need of further assistance contact the Centre for an appointment, which they were all very happy with. During the day, two IDAS referrals were also taken.



Visit to Property Managers at Real Estate Agents

All eight Real Estate Agents dealing with rental properties in Albany were visited by the Tenant Advocate and Paralegal. They were given an introduction to our service and handed a TAS Tenancy Network Poster (A4) and ACLCL pamphlets. Five property managers were spoken to, and three receptionists. All responded very positively and felt it very helpful to have somewhere to refer people to for their rights and responsibilities to be clarified.

Denise Kay, Tenant Advocate
Albany Community Legal Centre Inc
3rd October 2008